

## BELVEDERE CARE CENTRE

### Resident/Family Council Meeting Minutes

**DATE:** June 29, 2011

**TIME:** 1900 hours

**PLACE:** Activity Room

**PRESENT for MANAGEMENT:** K. Nduwayo, D. Henry and A. Clarke

	ITEM	ACTION
<p><b>3.0</b></p>	<p><b><u>New Business</u></b></p> <p>K. Nduwayo explained that Staff Committees are being established to enhance resident care and team work. The committees will include RNs, LPNs and Care Aides and will be focused on: Wound Care, Palliative Care and Fall Prevention.</p> <p>Kathy is also implementing checklists to assist Staff in completion of all care. Annamae asked families if they would be interested in receiving statements by email. Response of majority was by postal.</p>	
<p><b>4.0</b></p>	<p><b><u>Questions, Comments and Suggestions from Families:</u></b></p> <p>1. <i>Is there an outside area off 2<sup>nd</sup> Floor West being planned?</i></p> <p>Yes, there will be a small patio accessible from 2<sup>nd</sup> Floor North end. The path from Belvedere Care Centre to Residences at Belvedere will lead from this area. The door needs to be accessible by Staff and residents only. Security issues to be assessed and solved.</p> <p>2. <i>Suggestions for patio at front door:</i></p> <ul style="list-style-type: none"> <li>• leave a watering can outside</li> <li>• post a sign “no idling zone”</li> </ul> <p>3. <i>Families appreciate Staff and would like to demonstrate the same.</i></p> <ul style="list-style-type: none"> <li>• have a potluck dinner for Staff</li> <li>• suggest putting “post it” notes on the bulletin board for a special week.</li> </ul> <p>4. <i>Additional comments from families:</i></p> <ul style="list-style-type: none"> <li>• carpet cleaning was completed on evenings and was too noisy too late.</li> <li>• unpopular food items that are not eaten by residents – Caesar salad, chicken casserole.</li> <li>• some Staff go door-to-door with snacks and others do not.</li> <li>• since expansion, food is not as good quality.</li> </ul>	

	<b>ITEM</b>	<b>ACTION</b>
<p><b>4.0</b> cont'd</p>	<p>4. <i>Additional comments from families (continued):</i></p> <ul style="list-style-type: none"> <li>• Summertime approaching – need measures to prevent dehydration.</li> <li>• suggest “toast” for evening snack as a change from sandwiches.</li> <li>• some families find “bibs” disrespectful while other families request the residents’ clothing be protected.</li> <li>• reminders for infection control:                             <ul style="list-style-type: none"> <li>- wash hands</li> <li>- power wash shower chair</li> </ul> </li> </ul> <p>5. <i>Fall Newsletter</i></p> <ul style="list-style-type: none"> <li>• to include description of Staff committees</li> <li>• minutes of Family Meeting to be on website and also posted on Family/Friend bulletin board.</li> </ul>	
<p><b>5.0</b></p>	<p><b><u>Adjournment</u></b></p> <p>Meeting adjourned at 2030 hours.</p>	